

Overview of the Riley County Community Health Improvement Implementation Plan

Fall 2017



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Introduction

The Riley County Community Health Improvement Planning (CHIP) Process results completed by late 2015 were utilized to help guide general health priority directions and activities during 2016. During 2017, an implementation plan formalizing CHIP activities was completed through identifying detailed activities, assigning ongoing responsibility for directing and monitoring implementation, and developing tools for tracking progress for the three CHIP priorities:

- Transportation
- Mental/Behavioral Health
- Access and Coordination of Services

Process

The implementation planning process involved reaching out to key stakeholders, attending meetings of existing workgroups, and convening groups around these issues, in addition to soliciting feedback from community members. Efforts were facilitated by Julie Hettinger, Health Educator at the Riley County Health Department, and the core planning team consisted of Julie Hettinger; Jennifer Green, Director, Riley County Health Department; Ginny Barnard, Family and Consumer Science Agent, Riley County Extension; and Connie Satzler, EnVisage Consulting, Inc, under the advisement and direction of the Flint Hills Wellness Coalition (FHWC). The FHWC now maintains, monitors and directs the implementation of the improvement plan, with workgroups responsible for ensuring action steps within each priority area are completed. The Riley County Health Department and Riley County Extension continue to provide staff support for the implementation efforts.

Highlights by month of key meetings and events related to implementation plan development are listed below:

Date	Event or Activity
3/30/2017	Initial Planning Team Meeting
4/4/2017	Transportation Group Meeting: Draft initial implementation plan details for transportation priority
4/12/2017	Planning Team Meeting
4/18/2017	Mental Health Key Stakeholders Meeting: Draft initial implementation plan details
4/25/17	Mental Health Key Stakeholders Meeting: Continue drafting initial implementation plan details
4/26/17	Planning Team Meeting
5/1/17	Transportation Group Meeting: Review and edit draft implementation Plan Details

Date	Event or Activity
5/4/17	Communication and Coordination of Systems and Services Group (later renamed evolved to Access and Coordination of Services Workgroup): Initial brainstorming session for implementation plan
5/18/17	Planning Team Meeting (?)
5/22/17	Planning Team Meeting
5/23/17	Transportation Group Meeting: Finalize transportation implementation plan
5/25/17	Planning Team Meeting?
6/1/17	Planning Team Meeting
6/14/17	Mental Health Group Meeting: Review draft implementation plan and add details
6/16/17	Planning Team Meeting
6/19/17	Meet with Leonardville PRIDE to gather feedback from rural/northern Riley County residents on Transportation priority
7/12/17	Planning Team Meeting
7/12/17	Meeting with key rural transportation planning stakeholders
7/18/17	Access and Coordination of Services Workgroup Kick-off Meeting
7/19/17	Planning Team Meeting
7/27 – 7/29/17	Solicit feedback on how residents receive their health & social services information and on key elements of the implementation plan from booth at Riley County Fair; pass out related information to community residents
7/27 – 8/10/17	Feedback received through online survey option
August	Ongoing email communications to refine implementation plans
8/8/17	Planning Team Meeting
8/23/17	Access and Coordination of Services Workgroup Meeting
9/1/17	Planning Team Meeting
9/12/17	Planning Team Meeting
9/14/17	CHIP Implementation Plan Draft and Progress Presented to Flint Hills Wellness Coalition Leadership Team
9/27/17	Access and Coordination of Services Workgroup Meeting
September	Ongoing email communications to refine and finalize implementation plans, as needed
10/6/17	Planning Team Meeting

Date	Event or Activity
10/18/17	Planning Team Meeting
October	Ongoing email communications to finalize implementation plans, as needed
October	Ongoing workgroup and stakeholder meetings, as needed
11/22/17	Planning Team Meeting
November	Ongoing email communications related to finalization and approval of implementation plans, as needed
November	Ongoing workgroup and stakeholder meetings, as needed
November	Infographics developed
December	Infographics posted online; additional feedback solicited through infographics
Ongoing	Update progress in implementation plan tracking tool at least quarterly

Community Feedback

Feedback was solicited from the community through a number of different avenues, including the following:

- Subject matter experts and key stakeholders were encouraged to share draft versions of the plans and solicit feedback from their constituencies and contacts with the public during the spring and early summer of 2017.
- A community meeting was held in with the Leonardville PRIDE group in June 2017 to seek feedback from northern, rural Riley County residents. Information on the RC-CHIP with particular emphasis on the transportation priority was presented; participants completed a written survey; and a facilitated discussion captured participant comments.
- The RC-CHIP Planning Team had a booth at the Riley County Fair in late July where they shared information, invited community members to complete a “dot vote” about how they most receive information about health and social services, and asked participants to complete a short survey on all three priority areas. The resulting 157 surveys were analyzed, and the report is available on the Flint Hills Wellness Coalition website at <http://www.flinthillswellness.org/chip.cfm>
- A short online survey with questions covering all three priorities, similar to the survey shared at the Riley County Fair, was promoted and made available to the public around the same time as the fair, collecting an additional 85 responses. Results are available on the Flint Hills Wellness Coalition website.
- Infographics were developed in November 2017 as a way to visually share the key components of the plan in an engaging, easy-to-understand way. These infographics were used both to solicit feedback on the plan and to increase awareness of the plan. In early December 2017, they were posted on Riley County Facebook page, the health department Facebook and web page, and the Flint Hills Wellness Coalition webpage. They were also presented to the Public Health Advisory Council on December 13th.

- In December 2017, the plan was made available on the Riley County Health Department and Flint Hills Wellness Coalition webpages for review and comment, and the current version continues to be updated.

Linkages to Healthy Kansans 2020/Healthy People 2020 Objectives

The Riley County Community Health Improvement Planning process consulted both methods used during the Healthy Kansans 2020 planning process as well as goals, objectives and performance indicators of the Healthy Kansans 2020 (HK2020) plan. The HK2020 plan, in turn, paralleled the national Health People 2020 plan but narrowed the focus to issues of highest priority to Kansas. Linkages of the Riley County CHIP to Healthy Kansans 2020 and Healthy People 2020 by priority area are listed below.

RC CHIP Component	Healthy Kansans 2020 Component	Healthy People 2020 Component
<p>Transportation Priority</p> <p>Related strategies include</p> <ul style="list-style-type: none"> - Increase awareness, education, and marking of multimodal transportation <i>(including trails and connectivity)</i> - Increase advocacy for transit, bike/ped, and active transportation <i>(including trails, Complete Streets)</i> 	<p>Priority Strategy: Promote Environments and Community Design that Impact Health and Support Healthy Behaviors</p> <p>Related activities include</p> <ul style="list-style-type: none"> - Implement Complete Streets - Increase the number of trails and connectivity - Track development, adoption, and implementation of healthy community design policies 	<p>Key HP objectives that the Kansas and Riley County plans expect to ultimately impact are the physical activity-related objectives, including the following:</p> <ul style="list-style-type: none"> • Reduce the proportion of adults who engage in no leisure-time physical activity • Increase the proportion of adolescents who meet current Federal physical activity guidelines for aerobic physical activity • Increase the proportion of trips made by walking • Increase the proportion of trips made by bicycling • Increase legislative policies for the built environment that enhance access to and availability of physical activity opportunities
<p>Mental and Behavioral Health Priority</p> <p>Related strategies include</p> <ul style="list-style-type: none"> - Improve communication, marketing, and outreach to inform and 	<p>Priority Strategy: Promote Integrated Health Care Delivery-Medical care, Behavioral Health, Social Services</p> <p>Related activity</p>	<p>Key HP objectives that the Kansas and Riley County plans expect to ultimately impact are the mental health-related goal and objectives, including the following:</p> <ul style="list-style-type: none"> • Goal: Improve mental health through prevention and by

RC CHIP Component	Healthy Kansans 2020 Component	Healthy People 2020 Component
<p>educate referring organizations, other stakeholders, and the community.</p> <ul style="list-style-type: none"> - Strengthen continuum of care such that all levels of care needs in Riley County are met through provision of these services or a coordinated referral system. - Increase commitment to finalize resources such that the mental health workforce and services are sufficient and sustainable to meet the community's needs. 	<ul style="list-style-type: none"> - Promote and support the Governor's Mental Health Taskforce recommendations for primary and behavioral health care <p>HK2020 focused on an integrated health care delivery approach within the access priority, intentionally including the needs of behavioral and mental health. Thus, several objectives and strategies from this priority relate to both the Riley County Mental and Behavioral Health Priority and the Access Priority.</p>	<p>ensuring access to appropriate, quality mental health services</p> <p>Mental Health Improvement Objective:</p> <ul style="list-style-type: none"> • Reduce the suicide rate • Reduce the proportion of persons who experience major depressive episodes (MDEs) <p>Treatment Expansion Objectives:</p> <ul style="list-style-type: none"> • Increase the proportion of adults 18 years and older with mental health disorders who receive treatment • Increase the proportion of primary care facilities that provide mental health treatment onsite or by paid referral
<p>Access and Coordination of Services Priority</p> <p>Related strategies include</p> <ul style="list-style-type: none"> - Identify avenue for improved coordination among providers, decreased duplication of efforts, and share strategic impact on the community - Increase capacity and core competencies among staff and volunteers of non-profit, social service, health organizations 	<p>Priority Strategies:</p> <p>Promote Integrated Health Care Delivery- Medical care, Behavioral Health, Social Services</p> <p>Train and Equip the Public Health Workforce</p> <p>Related objectives and activities</p> <ul style="list-style-type: none"> - Increase the number of providers who adopt integrated models of care - Increase the number of Kansans who have access to quality health care (including all related activities on increase access points and developing/expanding community hubs) - Enhance coordination among public health partners 	<p>Key HP objectives that the Kansas and Riley County plans expect to ultimately impact are the access to care goal and objectives, including the following:</p> <ul style="list-style-type: none"> • Goal: Improve access to comprehensive, quality health care services. <p>Objectives:</p> <ul style="list-style-type: none"> • Increase the proportion of persons with a usual primary care provider. • Increase the proportion of person with health insurance.

Implementation Plan

This section details the implementation plan developed during 2017. The plan will be maintained online at <https://tinyurl.com/RC-CHIP> and will be monitored and updated as needed.

Priority: Transportation

Goal: Improve collaboration to coordinate, encourage, and promote, a safe, efficient, affordable, and integrated transportation system for all users; in support of livable communities and healthier lifestyles.

Priority Strategy 1: Improve fixed-route services, access to stops, headways, and coverage			
Action Steps and Related Objectives	Responsible	Timeline	Measure
1.1. Implement the planned fixed-route system	ATA, MPO, and City	January 1, 2018	Implemented: Yes or No?
1.2. Identify performance measures	ATA, MPO, and City	End of 2018	List of performance measures
1.3. Evaluate fixed route system and report monthly to ATA Board	ATA, MPO, and City	Monthly	Copy of monthly evaluation reports to ATA Board
1.4. Complete first-year evaluation	ATA, MPO, and City	1 st quarter of 2019	Completed: Yes or No? Copy of evaluation documentation
1.5. Evaluate routes to determine most feasible headway (i.e., time between buses at a given stop)	ATA, MPO, and City	Annually	Evaluation Conducted: Yes or No? Copy of results
1.6. On at least three routes, decrease from 1 hour to 30 minute headways	ATA, MPO, and City	March 2018	List routes with decreases; headway times
1.7. Improve coverage (i.e., number of stops and how stops are distributed); "coverage" = about 5-minute walk or ¼ mile from a stop <ul style="list-style-type: none"> All dwellings: improve from 45% to 79% coverage Grocery stores & markets: improve from 56% to 95% coverage Social services: improve from 56% to 95% coverage Medical services: improve from 67% to 86% coverage 	ATA, MPO, and City		Percent coverage Percent coverage Percent coverage Percent coverage
1.8. Evaluate ridership and use GIS mapping for prioritizing ADA accessibility improvements; review complementary paratransit plan . [add link to plan for this area, when available]	ATA, MPO, City	End of 2018	Copy of evaluation documentation GIS maps with ADA accessibility noted Copy of paratransit plan review documentation
1.9. Improve access (e.g., bicycle pedestrian infrastructure, sidewalks to stop) with the goal of 100% accessible for ADA; improve at least 1 stop per route per year	City – CDBG &/or PW, ATA, FHRTA	Baseline data fall 2017, then evaluate annually	Annual report of ADA accessibility by stop, including improvement documentation

Priority Strategy 2: Improve rural access to services			
Action Steps and Related Objectives	Responsible	Timeline	Measure
2.1 Complete a Coordinated Public Transit Plan [add link to plan for this area, when available]	MPO, KDOT, ATA FHRTA, all CTD4 (coordinated transit district transit providers)	End of 2018	Copy of plan Plan published online Documentation of plan dissemination
2.2 Increase the public's and service providers' awareness of the public transit system and ensure ongoing communication and coordination of transit services for rural Riley County residents. <i>(Note: ATA working on marketing for fixed route. Need a one-stop location for this.)</i>	Wellness Coalition, ATA, MPO, City	Beginning of 2018	Report at RCCSSA meeting Plan for sharing with public Documentation of how transit services are communicated with public
2.3 Engage rural communities and promote aTa Bus: <ul style="list-style-type: none"> Recruit champions in rural towns to promote and educate the community on aTa Bus and multimodal transportation. Take bus and participate in local festival days, including Leonardville Hullabaloo and Riley Fall Festival. Post flyers in popular community spots in Ogden, Leonardville, Riley, Keats, and Randolph. Explore implementing other suggestions provided for aTa Bus promotion in rural communities. 	ATA and Wellness Coalition	Fall 2017 and ongoing	Champion identified for each of the following: Ogden, Riley, Leonardville, Randolph Number of parades or festivals were aTa Bus was present or had a booth List locations of flyers posted Check postings quarterly and update as needed Number and listing of additional engagement events, such as presentation at senior lunches

Priority Strategy 3: Increase awareness, education, and marketing of multimodal transportation			
Action Steps and Related Objectives	Responsible	Timeline	Measure
3.1. Develop and distribute education and marketing materials on the fixed-route system and demand response. <ul style="list-style-type: none"> Translate and provide materials in Spanish, Mandarin and Arabic. 	MPO, ATA, New Boston	End of 2017	Inventory education and marketing materials Ensure posting of materials online Document materials and methods of dissemination; update every 6 months Translators identified Translations complete

Action Steps and Related Objectives	Responsible	Timeline	Measure
<p>3.2. Develop a communication plan in coordination with Access to Services group</p> <ul style="list-style-type: none"> • Create shared vision and purpose • Improve marketing (awareness) of the integration of all modes of transportation. • Promote google transit and custom app (Ride ATA) of real-time transit information • Coordinate distribution and promotion of maps, materials, and apps county-wide • Develop feedback loop with social service providers on multimodal transportation • Increase county-wide community engagement on Safe Routes to School • Create actionable marketing materials • Explore a city-wide or community-wide "Transportation Day" 	<p>Wellness Coalition</p> <p>Wellness Coalition</p> <p>ATA</p> <p>Wellness Coalition</p> <p>Wellness Coalition</p> <p>Wellness Coalition</p>	<p>Spring '18 Fall/Winter 2017</p> <p>Summer 2018</p> <p>End of 2017</p> <p>End of 2018</p> <p>Spring 2018</p> <p>Spring 2018</p> <p>End of 2018, ongoing</p>	<p>Plan developed and disseminated</p> <p>Transportation incorporated into Access group goals; documentation of shared vision and purpose;</p> <p>transportation update quarterly on Access group agenda</p> <p>Steps identified to improve marketing (awareness)</p> <p>Steps identified to promote app (e.g., social media ads, billboards, etc.); document steps implemented</p> <p>Document points of distribution</p> <p>Number of paper copies disseminated per quarter</p> <p>Number of online page views, downloads and/or media impressions per quarter</p> <p>Multimodal transportation quarterly RCCSSA agenda item; recommendations and action steps documented</p> <p>Number of schools participating</p> <p>Number of routes</p> <p>Number of students participating? (bi-annual count)</p> <p>Copy of marketing materials created</p> <p>Dissemination methods documented</p> <p>Day held</p> <p>Estimated number of participants at key event(s)</p>
<p>3.3. Implement Bicycle and Safety Awareness Program (BSAP) in USD 383</p> <ul style="list-style-type: none"> • Hold end-of-school year community-wide event on Poyntz • Increase engagement of community members, policymakers, etc.; include in communication and community engagement plan • Evaluation and bike/pedestrian counts 	<p>Wellness Coalition, MPO, USD 383 PTOs</p>	<p>August 2018</p> <p>May 2019</p> <p>May 2018</p> <p>Biannually</p>	<p>Program implemented</p> <p>Event held</p> <p>Estimated number of participants</p> <p>Action steps listed in community engagement plan</p> <p>On city and county council agendas at least annually</p>
<p>3.4. Safe Routes to School (SRTS) in USD 383</p> <ul style="list-style-type: none"> • Roll out Phase II of SRTS • Incorporate information on SRTS into back-to-school night and online resources 	<p>USD 383, City, City of Ogden, MPO, RCPD, K-State researchers</p>	<p>Oct 2018, then ongoing (rolling) basis</p> <p>August 2018</p>	<p>Documentation of Phase II roll-out</p> <p>List of online resources; number of downloads</p> <p>Documentation of back-to-school night activities/information shared</p>
<p>3.5. Support and promote SRTS programs in other school districts in the region</p>	<p>MPO, School Districts, Wellness Coalition</p>	<p>Ongoing</p>	<p>Presentations made in other school districts</p> <p>List of plans and progress by district</p>

Action Steps and Related Objectives	Responsible	Timeline	Measure
3.6. Increase awareness and use of multimodal transportation information by K-State students <ul style="list-style-type: none"> Promote at K-State Student orientation, including exploring packet information and park & ride for new students and families Distribute information through K-State International Student Center and at international student orientation. 	K-State, MPO, ATA, City, K-State SGA, K-State ISC, Lafene	June 2018	Explore possibility of adding question to an existing survey tool to measure students' knowledge and awareness of multimodal transportation Document participation in K-State orientation (e.g., bus present, bike maps handed out, had booth) Work with ISC to determine best methods of distribution Document participation in International Student Orientation

Priority Strategy 4: Increase advocacy for transit, bike/ped, and active transportation.

Action Steps and Related Objectives	Responsible	Timeline	Measure
4.1. Develop neighborhood-centered tactical urbanism "better blocks" program	City, MPO, Wellness Coalition	Ongoing	Program developed: Yes or No Documentation of program
4.2. Develop a community engagement plan <ul style="list-style-type: none"> Explore options for creating a multimodal advocacy group 	Wellness Coalition	End of 2018	Plan developed: Yes or No Copy of completed plan List of options identified
4.3. Increase public-private partnerships to facilitate improved planning and future growth <ul style="list-style-type: none"> Develop plan with action steps for each sector of the community to improve public-private partnerships 	Wellness Coalition	End of 2018	List public-private partners, current actions, and recommended action steps
4.4. Post engagement opportunities on FHWC website and continue seeking community input on related issues.	Wellness Coalition	Riley County Fair Survey (summer 2017); Ongoing	Document engagement opportunities posted Number of page visits and/or downloads
4.5. Increase community awareness and support for adopting a Safe Streets/Complete Streets/Livable Streets Policy region-wide	Wellness Coalition, MPO	Set timeline in 2018	Timeline with specific action steps and responsible parties identified

Priority: Mental & Behavioral Health

Goal: Improve response to mental and behavioral health needs of Riley County community.

Priority Strategy 1: Improve communication, marketing, and outreach to inform and educate referring organizations, other stakeholders, and the community.

Action Steps and Related Objectives	Responsible	Timeline	Measure
1.1. Include mental health services in community resource directory; maintain and distribute up-to-date list of providers and services. Note: Advocate for inclusion of all mental health providers, both public and private, in the community resource directory.	Access and Coordination of Services (ACS) Workgroup	December 2017, then ongoing	Mental/behavioral health services in directory
1.2. Facilitate mental health first aid training; educate community members how to recognize signs and symptoms and give them tools to respond. <ul style="list-style-type: none"> Promote training among businesses, churches, schools, public, etc. Hold at least 4 trainings per year 	Pawnee Mental Health, Mental Health Taskforce	June 2018, then ongoing	Number of trainings completed
1.3. Support Pawnee Mental Health marketing efforts to. <ul style="list-style-type: none"> Promote and raise awareness of services in the community Educate potential referring organizations about the referral process and mental health service options in the community 	Pawnee Mental Health, ACS group	June 2018?	Documentation of marketing efforts and wellness coalition involvement List of referral organizations engaged; documentation of materials shared
1.4. Explore improved outreach, connection opportunities, and partnerships with <ul style="list-style-type: none"> Academic Institutions Ft. Riley Geary County Pottawatomie County 	Mental Health Task Force – consider creating Community Engagement subgroup	Ongoing	List of potential connection opportunities; documentation of connections with each group or community
1.5. Develop a marketing campaign encouraging the public to seek help: <ul style="list-style-type: none"> Seek funding support Engage a marketing specialist 	Pawnee, ACS group, Mental Health Taskforce	June 2018	Potential funding sources identified

Priority Strategy 2: Strengthen continuum of care (e.g., screening and first aid, outpatient, case management, crisis stabilization, voluntary inpatient, involuntary inpatient) such that all levels of care needs in Riley County are met through provision of these services or a coordinated referral system.

Action Steps and Related Objectives	Responsible	Timeline	Measure
2.1 Continue exploring options for developing a Regional Mental Health Crisis Stabilization Center. Make information available as statements are agreed upon.	Mental Health Task Force	Ongoing research and planning; timeline TBD	Report options, progress, and action steps quarterly
2.2 Report statistics and share success stories of RCPD co-responder program. Utilize results for funding.	RCPD, Mental Health Taskforce	Quarterly at meetings, ongoing	Quarterly report with statistics

Action Steps and Related Objectives	Responsible	Timeline	Measure
2.3 Report Mental Health Taskforce progress on issues impacting the community. Add meeting minutes to Pawnee Mental Health page and FHWC page.	Pawnee, Mental Health Taskforce, FHWC	Fall 2017	"Documentation of progress report
2.4 Engage employers in the community to help address mental health needs to insure competitive workforce. <ul style="list-style-type: none"> Present to the Human Resource Management Network (HRMN) group about mental health in the workplace Explore surveying employers about perceptions of mental health, mental health needs, and mental health benefits Determine next steps for strengthening employee assistance program Promote mental health first aid training to employers Explore other opportunities for engaging the business community 	Mental Health CHIP workgroup, Employers	1st mental health first aid training by Dec 2017 Spring 2018 Spring 2018 Spring 2018 Ongoing Ongoing	"Number of trainings completed Number of participants" Date of presentation; copy of presentation Survey options identified Action steps identified "Documentation of employers engaged Number of employers participating in trainings" List of opportunities
2.5 Incorporate/align with Association of Community Mental Health Centers of Kansas 2020 goals, Mental Health 2020.	Pawnee Mental health	Winter 2018	Alignment opportunities and next steps identified

Priority Strategy 3: Increase commitment to financial resources such that the mental health workforce and services are sufficient and sustainable to meet the community's needs. After several years of cuts in funding, limitations of health insurance companies, uncovered services, and sliding fee, without a commitment to financial resources, needs cannot be met and sustained.

Action Steps and Related Objectives	Responsible	Timeline	Measure
3.1. Evaluate capacity of providers in community and explore options for increasing capacity to serve Medicare, Medicaid, and Tricare clients, the uninsured, underinsured, and the elderly	Mental Health Task Force, ACS Group	Determine timeline and responsibility by Spring 2018	"Evaluation plan completed
3.2. Explore options to insure sufficient capacity of a competent mental health workforce in Riley County.	Mental Health Task Force	TBD based on 3.1	List of options identified and prioritized
3.3. Review potential funding options and secure sufficient and continued funding for community mental health centers. <ul style="list-style-type: none"> Seek funding commitment from city-county-county group Explore funding options for Regional Mental Health Crisis Stabilization Center Seek continued funding for two mental health co-responders and explore options for additional co-responder or related (peer specialist or case manager) positions 	Mental Health Task Force, Pawnee Mental Health	Review by December 2017	Funding sources identified and prioritized Report progress and recommended next steps quarterly Funding options and next steps identified Funding options identified and prioritized; next steps identified

Priority: Access to Services

Goal: Improve access to services through improved promotion, communication, and coordination of systems and services among providers and with the Riley County Community.

Priority Strategy 1: Increase provider and community awareness of available resources

Action Steps and Related Objectives	Responsible	Timeline	Measure
1.1. Develop community resource directory	Greater Manhattan Community Foundation and workgroup (Mark Claussen, C. Clyde Jones)	In progress; Completed by 12/31/2017	"Directory developed
1.2. Facilitate regular coalition meetings with community health organizations and other partners.	Flint Hills Wellness Coalition (FHWC)	First regular meeting September 2017, then will meet quarterly.	"Number of meetings facilitated
1.3. Identify best communication avenues and methods for reaching population groups and communities in Riley County (e.g., social media, Riley County, key gathering places in northern Riley County for paper flyers, etc.)	FHWC, Access to Services Workgroup, Health equity group	By 1/31/2018	Prioritized list of communication avenues and methods with next steps for engagement; quarterly report on progress
1.4. Develop a coordinated media strategy.	FHWC, GMCF/Resource Directory leads, Access to Services Workgroup	With launch of Community Resource Directory and CCTs	Written coordinated media strategy completed

Priority Strategy 2: Identify avenue for improved coordination among providers, decreased duplication of efforts, and shared strategic impact on the community (including the following groups: social services, health services, other non-profit organizations, funders)

Action Steps and Related Objectives	Responsible	Timeline	Measure
2.1 Continue exploring options for developing a Regional Mental Health Crisis Stabilization Center. Make information available as statements are agreed upon.	RCCSSA group, Access to Services Workgroup	By 1/31/2018, then ongoing	System identified (CCT?)
2.2 Report statistics and share success stories of RCPD co-responder program. Utilize results for funding.	FHWC	By 1/31/2018, then ongoing	Data sources identified, method for maintaining and updating identified. Data resources and method of sharing identified. Training needs identified. Implementation plan complete.
2.3 Report Mental Health Taskforce progress on issues impacting the community. Add meeting minutes to Pawnee Mental Health page and FHWC page.	Pawnee, Mental Health Taskforce, FHWC	Summer 2018, then ongoing	Collaboration plan completed. Feasibility of utilizing RCCSSA determined.

Action Steps and Related Objectives	Responsible	Timeline	Measure
2.4 Engage employers in the community to help address mental health needs to insure competitive workforce. <ul style="list-style-type: none"> • Present to the Human Resource Management Network (HRMN) group about mental health in the workplace • Explore surveying employers about perceptions of mental health, mental health needs, and mental health benefits • Determine next steps for strengthening employee assistance program • Promote mental health first aid training to employers • Explore other opportunities for engaging the business community 	Pawnee, USD 383, Konza, RCHD, RCPD, EMS Access to Services Workgroup RCHD, Access to Services Workgroup	Spring 2018 Winter 2017-2018	Progress reported quarterly (consider breaking this into substeps to reflect current CCT work) CCT pilot implemented; progress reported quarterly IRIS implemented; progress reported quarterly
2.5 Participate in the Kansas Community Health Worker Coalition (KCHWC).	FHWC, RCHD	Fall 2017	Participated in KCHWC; yes or no?

Priority Strategy 3: Increase capacity and core competencies among staff and volunteers of non-profit, social service, health organizations

Action Steps and Related Objectives	Responsible	Timeline	Measure
3.1. Possible action step ideas for this strategy include integrated training efforts, mentoring opportunities, coordinated organizational development, volunteer coordination/management, avenues for sharing information and skills, advocacy training, coordinated advocacy efforts, etc. (Ask for further input from Access to Services Workgroup as work proceeds.)			Additional action steps identified
3.2. Shared leadership training with both community members and representatives of health and social service organizations.	FHWC, Riley County Senior Center	Note: Applied for Leadership Transformation Grant, summer 2017 (funding pending) By December 2018	Results of grant application reported Next steps determined based on funding Number and dates of training Number of participants

Ongoing Monitoring

The implementation plan will be updated at least quarterly on the tracking sheet, which is also available online.

The Flint Hills Wellness Coalition has primary responsibility for coordinating the implementation of the CHIP, with staff support provided by the Riley County Health Department and Riley County Extension. The following workgroups are responsible for implementing action steps and reporting progress related to their respective priorities:

- Transportation Priority: Flint Hills Wellness Coalition Active Transportation Workgroup
- Mental/Behavioral Health: Mental Health Task Force
- Communication and Coordination of Systems and Services: Access and Coordination of Services Workgroup

Conclusion

Through the work of implementation planning process, detailed activities and responsibilities have been identified, along with a method for monitoring progress. Current information on the status of the Riley County Health Improvement Plan and related activities can be found on the Flint Hills Wellness Coalition website at <http://www.flinthillswellness.org/>